



ANNOUNCEMENT

Reference is made to the statement on cabinet resolutions of 30th April 2020, to further contain the COVID-19 outbreak. Rwanda Utilities Regulatory Authority (RURA) informs the general public the following:

1. Public transport will resume on the 4th May 2020. Passengers are informed that the transportation services that operate within Kigali city are prohibited from operating outside of Kigali whereas public transporters working in the provinces will operate within their respective provinces;
2. Passengers are required to wash their hands prior to entering the bus, always wear facemasks and must comply with the social distancing of at least one meter while getting on or off the bus;
3. Public transport buses will operate at half capacity (number of passengers) and operators are required to clearly mark permitted passenger seats on the buses with an empty seat separating a passenger from another;
4. Considering that buses are required to operate at half the normal passenger capacity, the transport tariff has been adjusted as follows: City of Kigali fare is increased from 22Frw/km to 31.8Frw/km, and for the rest of the provinces its increased from 21Frw/km to 30.8Frw/km. This will enable operators to sustain the service while observing social distancing guidelines. The passenger fare per route is indicated in the annex to this announcement;

5. All employees of the transport companies (drivers, ticket sellers and others) must wear facemasks and respect all guidelines issued by the Government;

6. Service providers are required to provide digital payment channels, and passengers are encouraged to pay using the available technology options and avoid hand-to-hand money exchanges that could lead to the spread of the coronavirus.

Done at Kigali, 3rd May, 2020

