

ITANGAZO

Mu rwego rwo gukumira no kurwanya ibyaha bikorwa hifashishijwe simukadi (Sim Card), Urwego Ngenzuramikorere (RURA) ruramenyesha abaturarwanda bose ko, guhera tariki ya **01 Nzeri 2021**, hazakoreshwa uburyo buvuguruwe bwo kubona simukadi (Sim Card) no gukoresha sim swap.

Uwo ari we wese wifuza simukadi (Sim Card) nshya cyangwa wifuza gusubizwa nimeroye (sim swap) arasabwa ibi bikurikira:

- kwigira ubwe ahantu hemewe kandi hagenwe n'ibigo bitanga serivisi z'itumanaho rikoresha simukadi (Sim Card);
- Agomba kandi kuza yitwaje ibi bikurikira:
 1. Indangamuntu ku munyarwanda;
 2. Pasiporo cyangwa ikindi cyangombwa cyemewe n' amategeko yakoresheje yinjira mu Rwanda ku munyamahanga;
 3. Ikarita iranga impunzi ku mpunzi.

Urwego Ngenzuramikorere (RURA) ruributsa kandi abafatabuguzi b'ibigo bitanga serivisi z'itumanaho rikoresha simukadi (Sim Card) ko basabwa gusuzuma kenshi simukadi (Sim Card) zibabaruyeho bakanda *125# hanyuma bagakurikiza amabwiriza kugirango barebe simukadi (Sim Card) zibababaruyeho, bivaneho simukadi (Sim Card) batazi uko zababaruweho cyangwa batifuza gukoresha.

Umufatabuguzi ugize ikibazo asabwe kwiyambaza ikigo cy'itumanaho abereye umufatabuguzi kugira ngo ahabwe ubufasha.

Bikorewe i Kigali, ku wa 31 /08/2021

Dr. Ernest NSABIMANA
Umuyobozi Mukuru

PUBLIC NOTICE

In the effort to prevent and fight frauds committed with the use of sim cards, Rwanda Utilities Regulatory Authority(RURA) would like to inform the general public that from **September 1st, 2021**, there is a new procedure to swap and to get a new sim card.

Anyone who intends to get a new sim card or to swap his/her sim card, is required to meet the following :

- To present him/herself to the designated and approved location by the telecom operators with the use of simcards;
- In addition, he/she must be in the possession of these documents:
 1. National Identification Cards, for Rwandans;
 2. Passport or any other legal document used to originally enter the Republic of Rwanda , for foreigner;
 3. Refugee identity card, for refugees.

Rwanda utilities Regulatory Authority(RURA) reminds all subscribers of telecom operators with the use of sim cards, to carry out a regular check of sim cards registered under their names by dialling *125# and thereafter follow the instructions in order to witness sim cards registered under their names , self deregistration of unrecognised or undesired simcard.

Any subscriber who may face a challenge, is advised to call his/her service provider for assistance.

Done at Kigali , on 31/08/2021.

Dr. Ernest NSABIMANA
Director General