

ITANGAZO

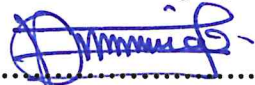
Urwego rw'Igihugu rushinzwe kugenzura imikorere y'inzego zimwe z'imirimo ifitiye igihugu akamaro (RURA) ruramenyesha abari abafatabuguzi ba **Sosiyete Kwesé Support Services Rwanda Ltd** ndetse n'abandi bakoranaga nayo mu rwego rwo kugeza serivise z'ifatabuguzi ry'imiyoboro ya televiziyo (Television) yari yaraherewe uruhushya, bakaba baratejwe igihombo no kuba yarahagaritse gutanga izo serivise, ko bashyikiriza Urwego Ngenzuramikorere (RURA) inyandiko zigaragaza igihombo bagize.

Izo nyandiko zigomba koherezwa kuri email: kwese_claims@rura.rw

ICYITONDERWA: Izo nyandiko zigomba koherezwa mu gihe kitarenze ukwezi, guhera tariki ya 07 SEP 2021 kugeza 07 OCT 2021.

Urwego Ngenzuramikorere (RURA) rurabamenyesha ko nyuma y'itariki yavuzwe haruguru, nta nyandiko izongera kwakirwa.

Bikorerewe i Kigali, Kuwa 07 SEP 2021


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Dr. Ernest NSABIMANA
Umuyobozi Mukuru



ANNOUNCEMENT

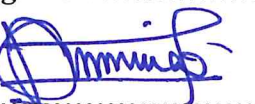
Rwanda Utilities Regulatory Authority (RURA) informs all previous customers (Subscribers, dealers or distributors) of **Kwesé Support Services Rwanda Ltd** who have suffered any loss from the termination of its licensed TV subscription services, to file their claim directly with the RURA. All claims must be supported with evidence

The claim must be submitted on the following email address: kwese_claims@rura.rw

NB: The reporting period shall run from 07 SEP 2021 to 07 OCT 2021

The Regulatory Authority informs all affected customers that no claim will be registered beyond the deadline.

07 SEP 2021
Kigali on


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Dr. Ernest NSABIMANA
Director General

