



STATEMENT OF CLARIFICATION.

RURA would like to inform the general public that the draft regulation of e-commerce service providers, particularly delivery companies, is in its early stages of development and thus the draft that has been circulating on various platforms should not be considered as authoritative.

A preliminary consultative meeting was held with local e-commerce companies to seek their input into the proposed regulation.

Further consultations shall be held in order to create an effective and inclusive regulatory framework as well as establish high standards of service, safety as well as trust between consumers and service providers.

For more information, kindly contact RURA via:

Email: info@rura.rw



Done at Kigali, 23/02/2021

ITANGAZO

Urwego Ngenzuramikorere (RURA) ruramenyesha abantu bose ko umushinga w'amabwiriza agenga ibigo bikora ubucuruzi bwifashisha ikoranabuhanga, cyane cyane abatanga serivisi zo kugeza ibicuruzwa ku bakiliya babitumiza, ukiri ku rwego nyunguranabitekerezo, bityo rero uwo mushinga urimo gukwirakwizwa ku mbuga nkoranyambaga zitandukanye no mu bitangazamakuru bitandukanye, utagomba gufatwa nk'aho watangiye kubahirizwa.

Habaye inama nyunguranabitekerezo yitabiriwe n'Ibigo bikora ubucuruzi bwifashisha ikoranabuhanga, mu rwego rwo kungurana no gukusanya ibitekerezo byabo bizashyirwa muri uyu mushinga w'amabwiriza mbere y'uko utangira kubahirizwa.

Izindi nama nyunguranabitekerezo zizakomeza gukorwa mu rwego rwo gushyiraho umurongo uhamye wo kugenzura no gushyiraho uburyo butuma hatangwa serivisi zinoze, mu buryo butekanye, ndetse no kubaka icyizere hagati y'abaguzi n'abatanga serivisi.

Ku bindi bisobanuro, mwabaza mu Buyobozi bwa RURA

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Bikorewe i Kigali, kuwa 23/02/2021