



**KEY STATISTICS IN WATER AND SANITATION AS OF MARCH OF
THE YEAR 2016**

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TABLE OF CONTENTS

PART I. WATER SUBSECTOR.....	3
PART II. SANITATION SUBSECTOR	8
II.1. CLEANING SERVICES OPERATORS	8
I.I.2. SOLID WASTE COLLECTION AND TRANSPORTATION	13

LIST OF TABLES

Table 1: Water subscribers as of march of the year 2016	3
Table 2: Water Treatment plants, their installed capacity and production as of March of the year 2016.....	4
Table 3: Trend in water production as March of the year 2016.....	6
Table 4: Water Supplied, Billed and NRW as of the 1 st quarter of the year 2016	7
Table 5: Applicable tariff by consumption block (VAT exclusive) and customer category	7
Table 6: List of cleaning operators licensed as of March of the year 2016	8
Table 7 : Licensed operator in solid waste collection and transportation as of March of the year 2016	13

PART I. WATER SUBSECTOR

1. Water Subscribers

As of March of the year 2016, the total number of water subscribers is 171,363. These subscribers are distributed along different WASAC stations. 53% of the total customers are in the City of Kigali and 47% are distributed in the provinces. This difference is mainly attributed to the fact that, people in the provinces consume water supplied by Private Water Service Providers.

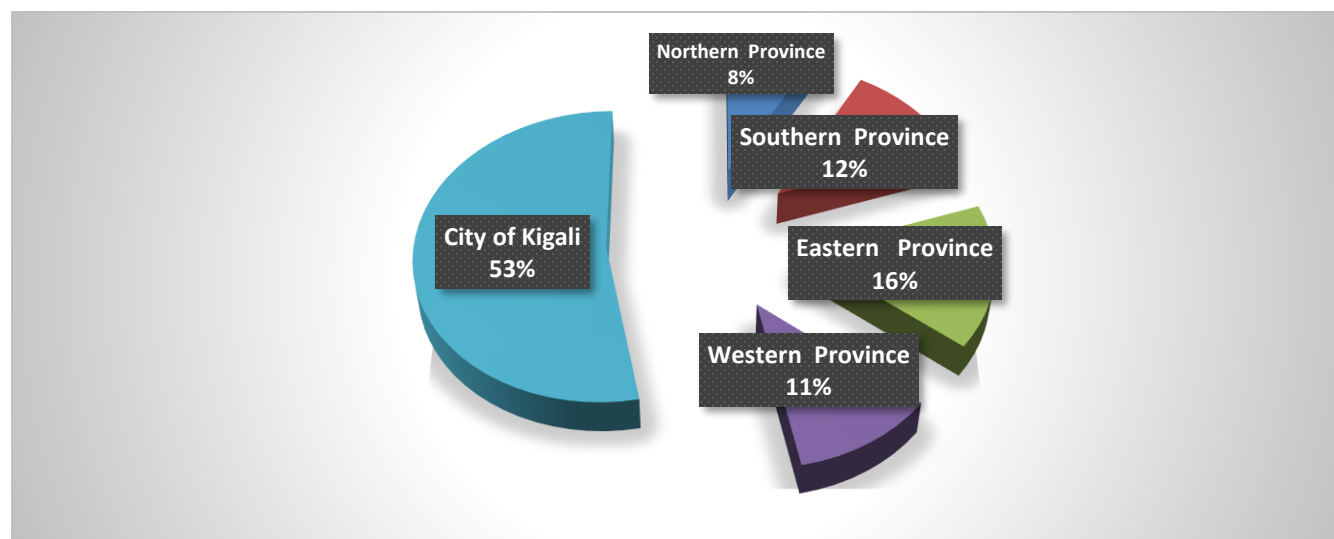
Table 1: Water subscribers as of march of the year 2016

Name of the Province	Dec-2015	Mar-16
Northern	13,574	13,914
Southern	19,382	19,942
Eastern	26,277	27,225
Western	18,816	19,291
City of Kigali	89,216	90,991
Total	167,265	171,363

Source: RURA, 2016

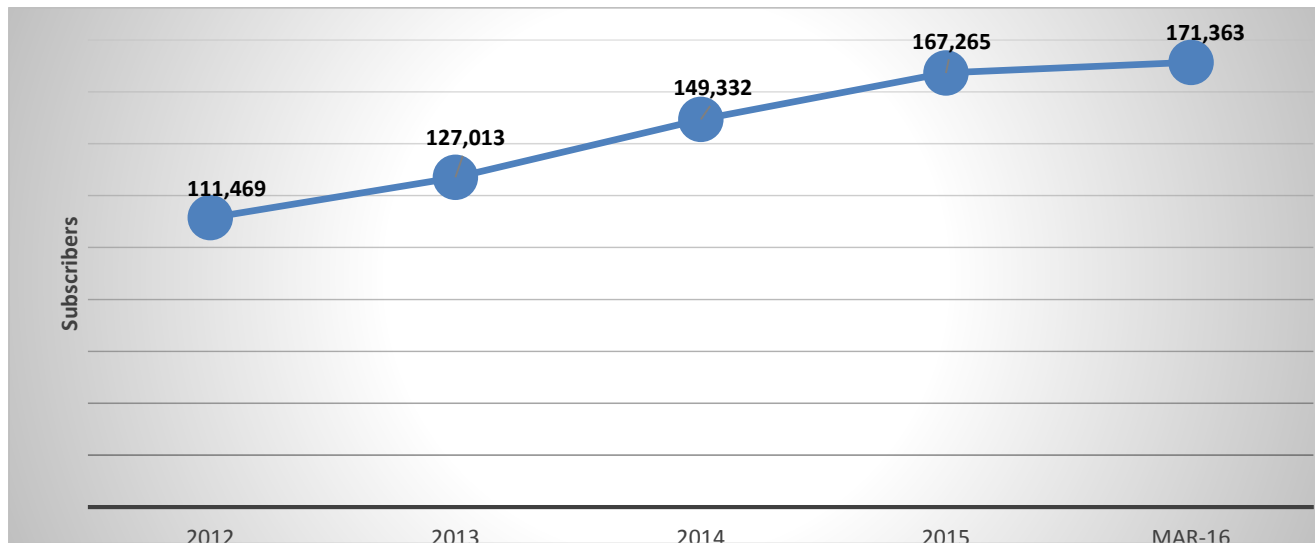
Water subscribers increased from 167,265 subscribers in fourth quarter 2015 to 171,363 subscribers in the first quarter 2016; this represents a 2% increase.

Figure 1 : Distribution of customers a cross provinces and the City of Kigali as of March 31, of the year 2016



Source: WASAC 2016

Figure 2: Trend in water subscribers from 2012-March of the year 2016



Source: WASAC, 2016

Table 2: Water Treatment plants, their installed capacity and production as of March of the year 2016

Supplied City, Town or Center	Name of water treatment plant	Date of installation/extension	Installed capacity (m ³ /day)	Current Production m ³ /day	%Age	
Kigali City	Nyarugenge, Kicukiro, Gasabo	Kimisagara WTP	1981/1988	23,000	23,500	102.2%
		Sources (Mburabuturo, Rwamapara, Kizanye, Byimana, Gihogwe, Jali, Kinyinya)	1975/2004	4,500	5,500	122.2%
		Nzove WTP	2003/2009/2016	45,000	45,000	100.0%
		Karengwe WTP	1978 / AIDR	3,500		
			1986 /SADE	6,000		
			2008/SOGEA	12,000	15,500	129.2%
Southern	HUYE	Kadahokwa WTP	1982/2005 /2015	2000/5610/7200	6,240	86.7%
		Ngoma Source	1940/1998	720	150	20.8%
		Mbazi Source	1974/2009	432	150	34.7%
	MUHANGA	Gihuma WTP	1987/2015	4,200	2,500	59.5%
	NYANZA & RUHANGO	Mpanga WTP	1984/2006/2014	3,600	2,600	72.2%
	NYAMAGABE	Gisuma WTP	1987/2005	576	1,200	208.3%
	NYARUGURU	Nyabimata WTP	2013	1500	300	20.0%
	NYARUGURU	Mata wtp	2013	500	300	60.0%
	Western	RUBAVU	Gihira WTP	1987	7,400	8,600
RUSIZI		Cyunyu WTP	1987	1,300	1,200	92.3%
RUSIZI		Ruhondo source	2010	500	700	140.0%
RUSIZI		Kibonabose	2013	400	240	60.0%

	RUSIZI	Gashyha- Muganza	2014	1,500	700	46.7%
	KARONGI	Rubengera Source	2012	500	350	70.0%
	KARONGI	Kanyabusage WTP	1986	420	850	202.4%
North- ern	MUSANZE	Mutobo WTP	1987/1994	12,500	6,281	50.2%
	GICUMBI	Miyove - Rusekera	2013	150	100	66.7%
	GICUMBI	Nyamabuye WTP	1988	850	1,450	170.6%
Eastern	RWAMAGANA	Muhazi WTP	1986/2004	1,200	3,700	308.3%
	KAYONZA	Kazabazana	2013	400	600	150.0%
	KAYONZA	Cyatokwe	2013	600	750	125.0%
	BUGESERA	Ngenda WTP	1998/2014	2400/2000	3,100	129.2%
	BUGESERA	Rwakibilizi	2012	300	400	133.3%
	NGOMA	Rwasaburo WTP	1986	500	640	128.0%
	NGOMA	Bunono	2009	500	710	142.0%
	GATSIBO	Rwasama	2013	250		
	GATSIBO	Rwobe - Gashure	2013	150		
	GATSIBO	Kanwiriri	2013	170	150	88.2%
	GATSIBO	Byimana	1982/2002/2014	400	350	87.5%
	GATSIBO	Cyampirita	2015	500	120	24.0%
	GATSIBO	Rwabigeyo	1982/1984/2012	500	400	80.0%
	GATSIBO	NKG	2013	50		
	NYAGATARE	Cyondo	1982/2014/2015	5000	2,500	50.0%
	NYAGATARE	Gihengeri	1982/2016	3500	2,400	68.6%
	NYAGATARE	Nyabwishongwezi	1998/2011	300	150	50.0%
NYAGATARE	Tovu	1982/2012/2015	1200	560	46.7%	
Average Total pro- duction: m3/day				128,326	139,941	109.1%

Source: WASAC, 2016

2. Water Production, Supplied & Billed

Table 3: Trend in water production as March of the year 2016

WTP	16-Jan	16-Feb	16-Mar	Total
Kimisagara	871,781	782,071	850,926	2,504,778
Karenge	475,546	446,236	488,034	1,409,816
NZOVE	707,919	702,644	1,112,805	2,523,368
Kadahokwa	189,351	183,159	190,129	562,639
Gihira	278,044	246,931	258,009	782,983
Mutobo	241,174	241,036	194,718	676,928
Gihuma	79,074	75,985	78,704	233,763
Cyunyu	57,914	52,904	58,142	168,960
Gisuma	61,518	53,110	60,531	175,159
Mpanga	69,855	73,631	78,895	222,381
Muhazi	105,921	101,315	112,568	319,804
Rwasaburo	36,361	34,871	39,468	110,700
Kanyabusage	47,177	37,700	38,755	123,632
Nyamabuye	49,234	47,659	48,670	145,563
Nyagatare	179,411	173,013	189,929	542,353
Ngenda	99,838	94,878	108,814	303,530
Kibonabose	6,230	5,885	6,590	18,705
Gashyuha	25,240	25,103	8,332	58,675
Total	3,581,587	3,378,130	3,924,019	10,883,737

Source: WASAC, March 2016

The above figure portrays that water production fell by 4% from 10,458,143 m³ recorded in the fourth quarter of the year 2015 to 10,883,737m³ recorded in the first quarter of the year 2016.

Table 4: Water Supplied, Billed and NRW as of the 1st quarter of the year 2016

#	Branches	Water Supplied	Water Billed	Loss	NRW (%)
1	KIGALI City	5,485,715	5,485,716	1,720,482	30.70%
2	MUHANGA	210,480	210,482	54,841	26.00%
3	RUBAVU	745,231	745,234	307,010	41.20%
4	MUSANZE	663,275	663,279	287,241	42.77%
5	RUSIZI	237,027	237,032	81,167	33.37%
6	HUYE	494,468	494,474	190,560	38.10%
7	NYANZA	153,193	153,200	59,426	38.73%
8	NGOMA	108,227	108,235	25,483	23.50%
9	GICUMBI	134,531	134,540	65,185	48.10%
10	RWAMAGA	495,304	495,314	234,750	47.33%
11	NYAMAGABE	160,562	160,573	66,390	41.07%
12	KARONGI	121,047	121,059	48,544	39.43%
15	NYAGATARE	494,139	494,154	240,075	48.50%
16	BUGESERA	292,204	292,220	82,554	28.10%
17	RUHANGO	73,447	73,464	29,911	40.47%
TOTAL		9,868,850	9,868,850	3,493,620	35.27%

Source: WASAC, March 2016

3. Water tariff

Table 5: Applicable tariff by consumption block (VAT exclusive) and customer category

Category	
0-5 m ³	323
6-20 m ³	331
21-50 m ³	413
51-100 m ³	736
> 100 m ³	847
Industries	736

Source: Board Decision No 002/BD/ICA-CLIA/RURA/2015

PART II. SANITATION SUBSECTOR

There is a need of proper hygiene in the City of Kigali and other parts of the country. To achieve this, RURA continues to license cleaning operators. It is in this regard, during the first quarter of the year 2016, 12 cleaning operators and 1 Solid waste and Transportation were licensed.

II.1. CLEANING SERVICES OPERATORS

Table 6: List of cleaning operators licensed as of March of the year 2016

No	Licensee	Date of issuance	Expiry date
1	FIRST CLEANING COMPANY	07 October 2015	07 October 2017
2	ESCOM LIMITED	10 September 2015	10 September 2017
3	CALL ME LTD	17 April 2015	17 April 2017
4	TRUSTCO RWANDA LTD	09 April 2015	09 April 2017
5	ASK RWANDA (A.R) LTD	20 May 2015	20 May 2017
6	SINAIUS CLEANING SERVICES LTD	08 May 2015	08 May 2017
7	KG HARVEST CO LTD	04 May 2015	04 May 2017
8	THE EQUINOX CO. LTD	16 October 2015	16 October 2017
9	GENERAL BUSINESS ENTERPRISE LTD	03 June 2015	03 June 2017
10	COVEGAPROH	12 October 2015	12 October 2017
11	TOP CLEANERS LTD	16 September 2015	16 September 2017
12	SHELTER INTERNATIONAL	07 August 2015	07 August 2017
13	ENTREPRISE IKITEGETSE M. ROSE LA VIE SAINE	30 July 2015	30 July 2017
14	ECO GENERAL SERVICES LTD	30 July 2015	30 July 2017
15	CLEAN WORLD ENTERPRISES	22 September 2015	22 September 2017
16	HORIZON ART	13 August 2013	13 August 2015
17	NYAKANA & BROTHERS LTD	22 September 2015	22 September 2017
18	KPC GENERAL SERVICES	22 September 2015	22 September 2017
19	KELIFA CLEANING SERVICES LTD	21 August 2013	21 August 2015
20	EGIPRO RWANDA LTD	22 August 2013	22 August 2015
21	PRONET INTERNATIONAL LTD	23 August 2013	23 August 2015
22	RELIANCE CLEANING SERVICES LTD	16 September 2015	16 September 2017
23	DIRECT SERVICES LTD	30 August 2013	30 August 2015
24	N.D.M CLEANING LTD	16 September 2015	16 September 2017
25	TECHNO STARS LTD	18 September 2015	18 September 2017
26	HAKI CLEANING COMPANY LTD	12 October 2015	12 October 2017

27	M J ADVANCED SERVICES LTD	05 October 2015	05 October 2017
28	DADISE LTD - Renewed	11 October 2015	11 October 2017
29	FIFO COMPANY LTD - Renewed	21 October 2015	21 October 2017
30	GUMA GENERAL SERVICES & SUPPLIERS LTD	20 November 2015	20 November 2017
31	ENTREPRISE WISDOM - Renewed	04 December 2015	04 December 2017
32	HIGH PROSPER SERVICES LTD	07 December 2015	07 December 2017
33	E.M.J CLEANING SERVICES LTD	07 December 2015	07 December 2017
34	DECISION CLEANING LTD	11 December 2015	11 December 2017
35	DISOS LTD	12 December 2015	12 December 2017
36	M.ZI LTD	14 December 2015	14 December 2017
37	INEMA COMPANY LTD	12 March 2014	12 March 2016
38	AHAVA COMPANY LTD	04 April 2014	04 April 2016
39	NGABO M. CO LTD	17 April 2014	17 April 2016
40	JESUS IS THE ANSWER INVESTMENT LTD	24 April 2014	24 April 2016
41	N.M KEZA CLEANERS COMPANY LTD	24 April 2014	24 April 2016
42	WORLDWIDE CLEANERS AGENCY LTD	16 May 2014	16 May 2016
43	SHEMA GENERAL SERVICES LTD	22 May 2014	22 May 2016
44	ENTREPRISE AMIE DE LA NATURE ET ENVIRONNEMENT LTD	03 June 2014	03 June 2016
45	MUNGIRA GENERAL SERVICES AND SUPPLY LTD	04 June 2014	04 June 2016
46	ISHEJA MULTI ACTIVITIES CO. LTD	09 June 2014	09 June 2016
47	M T J COMPANY LTD	13 June 2014	13 June 2016
48	UMURIMO MWIZA LTD	20 June 2014	20 June 2016
49	E.K.G LTD	20 June 2014	20 June 2016
50	STRONG SUPPLY AND BUSINESS COMPANY LTD	20 June 2014	20 June 2016
51	ATLAS GENERAL LOGISTICS AND SUPPLIES LTD	25 June 2014	25 June 2016
52	KARONGI UNITY COOPERATIVE	02 July 2014	02 July 2016
53	S.M.A.T SHOPPING AND GENERAL SERVICES LTD	07 July 2014	07 July 2016
54	CROWN STANDARD GENERAL SERVICES LTD	23 July 2014	23 July 2016
55	ADEC LTD	23 July 2014	23 July 2016
56	GOOD TO BETTER LTD	28 July 2014	28 July 2016
57	THE MODERN CLASS LTD	28 July 2014	28 July 2016
58	OTHIR COMPANY LTD	05 August 2014	05 August 2016
59	K.I.C NGOMA LTD	06 August 2014	06 August 2016
60	RUMBA CLEANING COMPANY LTD	12 August 2014	12 August 2016

61	INZIRA NZIZA SERVICES COMPANY LTD	05 September 2014	05 September 2016
62	SWICO LTD	22 September 2014	22 September 2016
63	SATURNE SERVICES LTD	30 September 2014	30 September 2016
64	SPOTICO LTD	13 October 2014	13 October 2016
65	BATIMENT CIVIL LTD	20 October 2014	20 October 2016
66	FOREFRONT SERVICES LTD	10 November 2014	10 November 2016
67	BLESSED SISTERS LTD	10 November 2014	10 November 2016
68	KA&CLD COMPANY LTD	10 November 2014	10 November 2016
69	FAIR SERVICES	17 November 2014	17 November 2016
70	N PROPERTY AND CLEANING COMPANY LTD	24 November 2014	24 November 2016
71	NJF GENERAL BUSINESS LTD	27 November 2014	27 November 2016
72	G&B INVESTMENT GROUP LTD	23 December 2014	23 December 2016
73	ENVIROCARE CONSULTANTS	30 December 2014	30 December 2016
74	HOMELAND EXECUTIVE SERVICES LTD	30 December 2014	30 December 2016
75	ORIENT GROUP LTD	30 December 2014	30 December 2016
76	KIGALI MULTISERVICE COOPERATIVE (KMC)	08 January 2015	08 January 2017
77	ABITANGA GICUMBI LTD	12 January 2015	12 January 2017
78	MUB CLEANER COMPANY LTD	05 February 2015	05 February 2017
79	CARE GENERAL BUSINESS LTD	16 February 2015	16 February 2017
80	DIFFICULT ACCESS SOLUTIONS LTD	26 February 2015	26 February 2017
81	WISDOM SUPPLY LTD	11 March 2015	11 March 2017
82	SAFACO LTD	13 March 2015	13 March 2017
83	COMFORT SAFARIS LTD	13 March 2015	13 March 2017
84	HIGH ELECTRO CENTRE LTD	19 March 2015	19 March 2017
85	NEW LIFE NT & MV LTD	30 March 2015	30 March 2017
86	QUICK STAR SERVICE RWANDA LTD	09 April 2015	09 April 2017
87	G.A.P.M LTD	17 April 2015	17 April 2017
88	CHEC LTD	22 April 2015	22 April 2017
89	SOE LTD	22 April 2015	22 April 2017
90	GIRISUKU COOPERATIVE	24 April 2015	24 April 2017
91	INKIKE COMPANY LTD	24 April 2015	24 April 2017
92	LOYAL TRUST COMPANY LTD	08 May 2015	08 May 2017
93	NEW GENERATION CLEANERS AND SUPPLIERS LTD	11 May 2015	11 May 2017
94	COOPERATIVE UMUSINGI W'ITERAMBERE/RULI	13 May 2015	13 May 2017
95	RWEMARK COMPANY LTD	13 May 2015	13 May 2017

96	ISESCO RWANDA LTD	22 May 2015	22 May 2017
97	ECOCLES LTD	22 May 2015	22 May 2017
98	UMUCYO 2M LTD	27 May 2015	27 May 2017
99	YAZIDIA COMPANY LTD	08 June 2015	08 June 2017
100	NICE MULTI SERVICE CO LTD	08 June 2015	08 June 2017
101	WOMEN STEP FORWARD LTD	25 June 2015	25 June 2017
102	IMBARAGAZUBAKA COOPERATIVE	02 July 2015	02 July 2017
103	E.S.T.P LTD	07 July 2015	07 July 2017
104	AGRUNI LTD	07 July 2015	07 July 2017
105	RK GLOBAL BUSINESS LTD	07 July 2015	07 July 2017
106	ISONGA CLEANING SERVICES LTD	09 July 2015	09 July 2017
107	HOST RWANDA LTD	13 July 2015	13 July 2015
108	EXOSTIVE TURNS LTD	13 July 2015	13 July 2015
109	A & B ONLINE LTD	13 July 2015	13 July 2015
110	SACA LTD	27 July 2015	27 July 2015
111	NCMGSC LTD	07 August 2015	07 August 2017
112	SENIOR CONSTRUCTION COMPANY LTD	24 August 2015	24 August 2017
113	ENVIROCARE TRUST LTD	24 August 2015	24 August 2017
114	ENDELESHA KAZI LTD	24 August 2015	24 August 2017
115	KABOD SERVICES LTD	24 August 2015	24 August 2017
116	SUKURANUMWETE LTD	04 September 2015	04 September 2017
117	JCN SERVICES LTD	04 September 2015	04 September 2017
118	YOUNG CLEANERS LTD	10 September 2015	10 September 2017
119	COOPROHAPE	18 September 2015	18 September 2017
120	MR CLEAN 4E LTD	23 September 2015	23 September 2017
121	URURABO CLEANING ENTERPRISE LTD	05 October 2015	05 October 2017
122	SECRATE COMPANY LTD	06 October 2015	06 October 2017
123	COOP TWITE KU ISUKU MU CYERECYEZO	12 October 2015	12 October 2017
124	CREST VENTURE LTD	14 October 2015	14 October 2017
125	NEMBA CLEANING COMPANY LTD	09 November 2015	09 November 2017
126	TUMAKEZA LTD	10 November 2015	10 November 2017
127	SERVICE MASTER CLEAN (SMAC) LTD	13 November 2015	13 November 2017
128	BROTHERS TRUST SERVICES LTD	20 November 2015	20 November 2017
129	LESCO LTD	07 December 2015	07 December 2017
130	MITCHANDRA COMPANY LTD	03 December 2015	03 December 2017

131	SOCIETE RUTAGANDA (SRA) LTD	11 December 2015	11 December 2017
132	UNIVERSAL DATA SOLUTIONS LTD	24 December 2015	24 December 2017
133	INDAME COMPANY LTD	13 January 2016	13 January 2018
134	TM SUPPLY COMPANY LTD	02 February 2016	02 February 2018
135	GORILLA CLEANING SERVICES	15 February 2016	15 February 2018
136	ITRAGC LTD	15 February 2016	15 February 2018
137	TABARA LTD	03 March 2016	03 March 2018
138	POSITIVE THINKING LTD	08 March 2016	08 March 2018
139	KEEN KLEENERS LTD	09 March 2016	09 March 2018
140	THE GGGS GENERAL SUPPLY LTD	09 March 2016	09 March 2018
141	ACUI CREATIVE CO LTD	18 March 2016	18 March 2018
142	IGIHOZO CLEANWELL LTD	18 March 2016	18 March 2018
143	AK CLEANING SOLUTION LTD	18 March 2016	18 March 2018
144	JOS CLOUD NINE LTD	29 March 2016	29 March 2018

Source: RURA database

I.I.2. SOLID WASTE COLLECTION AND TRANSPORTATION

One operator in solid waste collection and transportation were licensed in the quarter under review namely Keen Kleeners Ltd.

Table 7 : Licensed operator in solid waste collection and transportation as of March of the year 2016

			Date of issued	Expiration date
1	ISUKU KINYINYA	CoK	16/06/2013	16/06/2018
2	Real Environmental Protectors	CoK	9/7/2013	9/7/2018
3	KOPIBO	Western Province	20/08/2013	20/08/2018
4	Umurimo Mwiza Ltd	CoK	16/04/2013	16/04/2018
5	UBUMWE Cleaning Services	CoK	16/04/2013	16/04/2018
6	COPEL	CoK	17/12/2013	17/12/2018
7	AGRUNI LTD	CoK	28/01/2014	28/01/2019
8	BAHEZA General Services	CoK	20/01/2014	20/01/2019
9	COZEN	CoK	12/3/2014	12/3/2019
10	ACAPE	Western Province	21/07/2014	21/07/2019
11	Cooperative Indatwa (Inkeragutabara)	CoK	20/02/2015	20/02/2020
12	New life NT & MVK LTD	CoK	2/3/2015	19/05/2020
13	CESCO Company	CoK	19/05/2015	19/05/2020
14	INZIRA NZIZA	CoK	16/06/2015	16/06/2020
15	KEEN KLEENERS LIMITED	CoK	16/02/2016	16/02/2021

Source: RURA database