

PRESS RELEASE

November 08, 2018

CLARIFICATIONS ON THE TAXICAB METERING SYSTEM

In the last few days there has been media reports about the Intelligent Connected Fare Meters (ICFM) for taxi cabs. RURA wishes to inform the public that taxicab fare meters have been in existence in Rwanda since September 20, 2013 after consultations with stakeholders including taxicab operators. The recent move to intelligent meters comes to fix weaknesses that were observed in the previous meters and taxi cab drivers were consulted in the process.

RURA wishes to inform the public and taxicab drivers in particular that, contrary to what was reported, drivers are not charged for the acquisition of the meter(ICFM); instead the cost of the meter including maintenance and possible replacement, the cost of internet, mobile banking transaction charges and the cost of maintaining a 24/7 call center are all covered by the 10.5% of the fare.

The introduction of an ICFM and licensing of Yego Innovision Ltd to provide smart taxicab metering services was done hand in hand with consultation of taxicab associations and drivers. The consultations are done on ongoing basis, as issues emerge and all stakeholders working together to ensure success of this initiative. Specifically, the business model and applicable fare is currently under consultation with all concerned parties.

Finally, RURA wishes to clarify that there is no charge for meters staying online when the taxi is not carrying a passenger. The purpose of staying online is to allow remote pairing of a driver with passengers. Drivers are also allowed to use cabs for personal errands and are not charged for that.

For more information, contact:

Anthony KULAMBA, RURA Spokesperson

Email: anthony.kulamba@rura.rw

Tel: 0788318683

